



**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the application of )  
L. Guerra ) Examiner: Lerner, Martin  
Application No.: 09/802,662 ) Group Art Unit: 2654  
Filed: 03/09/01 ) Atty. Docket No.: BVOC P011  
For: SYSTEM, METHOD AND COMPUTER ) Date: January 28, 2005  
PROGRAM PRODUCT FOR A DYNAMICALLY )  
CONFIGURABLE VOICE PORTAL )  
\_\_\_\_\_ )

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being mailed as First Class Mail to the Commissioner for Patents, Alexandria, VA 22313-1450 on the above date.

Signed: \_\_\_\_\_

Erica L. Farlow

**AMENDMENT A**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed September 15, 2003, please enter the following believed to place the claims in condition for allowance.